Clearing your browser history can solve many problems!

1. For **Internet Explorer**, from the top menu bar select Tools (you may also hold down the **Alt** key and tap the letter **T**) and select **Delete browsing history**...
   For other browsers, google ‘Clear browsing history from (Firefox, Safari, Chrome)’

2. Select ONLY
   a. Temporary Internet files and website files
   b. Cookies and website data

3. Click Delete

4. To clear your history each time you leave a site, from **Tools**, select **Internet Options**, and on the **General** tab, under **Browsing history**, check the **Delete browsing history on exit** box

5. **Close your browser completely – all tabs, etc. and re-open**

6. Navigate to **https://geisingerconnect.geisinger.org** and log in!

***If at any time you are experiencing difficulties, please call the Geisinger Service Desk at 570-271-8092. The Geisinger team is happy to assist you.***